

Brian Robinson Machinery Ltd  
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**Brian Robinson**  
**Machinery Ltd**

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**Sales - Hire - Service - Parts - Repairs**  
[www.brianrobinson.co.uk](http://www.brianrobinson.co.uk)

## Parts Return Authorisation (PRA)

We respectfully draw your attention to the return of spare parts to Brian Robinson Machinery Ltd. These terms of return apply to all spare part returns and you are obliged to follow these conditions should you have to return any unwanted spare parts.

Please note: This form is only for non-warranty spare parts. If you have a parts return under warranty, please contact our parts dept for the procedure.

1. Unfortunately parts that are 'specially ordered' cannot be returned for credit.
2. Parts that have been correctly supplied from stock will incur the following when returned for credit:
  - i) Parts 'taken on approval' must be returned within 5 working days otherwise we reserve the right to charge full price for the goods and then they will be subject to the handling charges under parts 2 ii), 2 iii) and 2 iv) of this PRA.
  - ii) Invoiced goods not returned within 5 working days of the date of invoice will incur a 15% restocking charge.
  - iii) Invoiced goods not returned within 30 days of the date of invoice will incur a 25% re-stocking charge.
  - iv) Invoiced goods returned later than those times specified in 2 ii) and 2 iii) cannot be returned unless authorised by the Parts Manager of Brian Robinson Machinery Ltd.  
We also reserve the right to charge a re-stocking fee of 40% if the return is authorised.
3. Any goods being returned must be in 'as new' condition and if possible, in the original packaging. We reserve the right to reject an item for credit if these criteria are not complied with.

*"For further advice please contact a member of the parts team who will be happy to assist you in your enquiry".*